FAQ

Common Questions Relating To Your Stay Here

1) Do you allow pets? - No, we do not unless they are Certified Service Animals.

2) Do you have Wifi? - Yes, we do. It is free of charge. Pick up a code for each device at check in.

3) What Check-in & Checkout times? - Check-in is 4pm, Check-out is Noon for Sunday through Thursday and 10AM on Friday and Saturday.

4) Do you have handicap accessible rooms? - Yes we have an accessible hotel room (121B) with a roll in shower and a one bedroom villa (F116) is also available.

5) Do all rooms have DVD players? - Yes

6) Are all of your rooms oceanfront? - No, these are the oceanfront room numbers: D228, D229, D230, D231, D232, E109, E110, E111, E112, E221, E223, E225, 122A, 123A, A205, A206, A305, A306, A405, A406, 3010, 3011, 3030, 3031.

7) What does a partial kitchen consist of? - A unit with a partial kitchen has everything except a traditional stove or oven. Cooking in those units is restricted to a microwave and an electric frying pan. All units have refrigerators, coffeemakers, toasters, blenders and all utensils.

8) Do you provide paper towels? - No

9) Do you allow charcoal grills on the property? - No we do not. We have 3 gas grills on the property for guest use.

10) Are fireworks allowed on the property? - No, because the buildings are mostly constructed of wood, we do not allow fireworks of any kind including sparklers.

11) Do you have elevators in your buildings? - Only the 4-story building (A) has an elevator.

12) Is Waldo's open for breakfast? - No, but there are other restaurants easily within walking distance that are directly across the street. Waldo's is open for lunch and dinner 7 days a week.

13) Does the resort provide a shuttle to Melbourne, Orlando or Palm Beach airports? - No, but we can provide phone numbers for shuttle and limo services.

14) Do you provide pool towels? - Yes, they are available at the front desk.

15) Do you provide beach chairs? - No, but there is a service on the beach you can rent them from.